	1		
	2	,	
	3		
	4		
	5		
	6		
	7		
	8		
	9		
1	0		
1			
1			
1	3		
1	5		
1			
1	7		
1	8		
1 1	9	i,	
2	0		
2.	1		
- 2	- 2		
- 2	_ 3		
- 2	ے 4		

BEFORE THE INSURANCE COMMISSIONER

STATE OF CALIFORNIA

In the Matter of the Licenses and Licensing

File No. UPA 2011-00001

Rights of:

New Hampshire Insurance Company

and

York Services Group,

Respondents.

ORDER OF MONETARY PENALTY

- 1. WHEREAS, Respondent New Hampshire Insurance Company (hereinafter "New Hampshire") is a Property and Casualty insurer holding a certificate of authority issued by the Department; Company Identification Number 0135-4. Respondent York Services Group, Inc. Group (hereinafter "York") holds an agency license issued by the Department; License Number 2E11380;
- 2. WHEREAS, on or about March 5, 2012, the Department of Insurance ("Department") served on Respondents an Order to Show Cause, Statement of Charges/Accusation and Notice of Monetary Penalty alleging that Respondents had violated provisions of the Fair Claims Settlement Practices Regulations (CCR, Title 10, Chapter 5, Sections 2695.1 et seq.) and the California Insurance Code (Section 790.03(h).).
- 3. WHEREAS, the above-named Respondents have executed a Stipulation and Waiver, the provisions of which are hereby incorporated by reference; and,
- 4. WHEREAS, Respondents have waived their right to a hearing and have stipulated to the entry of this Order;
- 5. WHEREFORE, IT IS HEREBY ORDERED: Respondents are to pay a monetary penalty in the sum of two-hundred and eighty-five thousand dollars (\$285,000). New Hampshire is to pay one hundred forty-two thousand five hundred dollars (\$142,500) and York is to pay one hundred forty-two thousand five hundred dollars (\$142,500).

25

26

.]	
2	2
3	3
2	ļ
5	5
. 6	5 -
7	7
8	3
g)
10)
11	
12)
13	· }.
13 14 15 16	
15).
16	· ·
17	
18	
19)
20	
21	
22	
23	,
24	•
25	
26	

6. Payment by Respondents shall be made within thirty days of receipt of the invoice from the Department of Insurance, (payment to be sent to the following: California Department of Insurance, Division of Accounting, 300 Capitol Mall, 13th Floor, Sacramento, CA, 95814).

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my official seal this 21st day of SEPTEMBER 2012.

DAVE JONES

Insurance Commissioner

Assistant Chief Counsel